

FAQ

Question: If a person who received Polish citizenship can apply for the program?

Answer: No, at least one parent must have one of the status: refugee status, subsidiary protection, permit for tolerated stay, residence permit for humanitarian reasons in Poland.

Question: If a person who has a UKR status can apply for the program?

Answer: No, at least one parent must have one of the status: refugee status, subsidiary protection, permit for tolerated stay, residence permit for humanitarian reasons in Poland.

Question: What does risk of homelessness mean?

Answer: Risk of homelessness is when:

- There is a risk of losing the right to a current housing unit in the next 2 months, which is caused by: debt, terminated lease agreement, permanent loss of income or social welfare benefits making it impossible to continue to use a housing unit, eviction order.
- There is a risk of losing accommodation currently provided by a facility, including the obligation to leave a center for foreigners in the next 2 months.
- Persons living in a housing unit without being legally entitled to it (without a rental agreement), and it is no possibility to formalize legal rights to it.
- Persons living in conditions unsuitable for living, for e.g. in an apartment without heating, without ventilation, without access to hot water.
- Persons living in overcrowded conditions*.

* *Overpopulation* definition is based on Resolution XXXIII/669/2019 The Warsaw City Council of 9 December 2019 of the rules of renting residential premises included in the municipal housing Warsaw City's resources. It occurs when the living space (total number of the rooms) for:

- 1 person is lower than 10 square meters,
- 2 persons are lower than 14 square meters,
- each additional person is 6 more square meters (number is reduced by 20%, but not more than 4 square meters, if an apartment doesn't have a separate kitchen or kitchen nook).

Question: If one parent or both parents, who live with their adult children can apply for the program?

Answer: No, at least one child (who lives with their applying parents) must have less than 18 years of age.

Question: If people can apply when they live outside Warsaw?

Answer: No, the family must live in Warsaw, when they apply to the program.

Question: If a person, who submitted the application for refugee status, can apply to the program?

Answer: No, at least one adult must have one of the status: refugee status, subsidiary protection, permit for tolerated stay, residence permit for humanitarian reasons in Poland. If one adult has the status and they have a stable job, then the whole family can apply in the recruitment.

Question: What does it mean to be self-reliant in life?

Answer: Family's self-reliance is when:

- adult family members have a job and they can make a living without public social welfare benefits
- family have a legal rights to apartment, that suits their needs,
- family members have skills necessary to live independently in Poland, including: speaking communicative in polish, going to the offices by themselves and getting the important family's matters connected with health, social benefits, children's education or others office's issues solve by themselves.

Question: What is the role of the Integration Specialist in the program?

Answer: Integration Specialists support the program's participants in their way to independence. They will create together a plan of work and specialists will support in it's realization. If it is necessary or could be helpful, they will for e.g.: assist family in the office meetings, during doctor's visits, give advice on managing the family budget or on parenting issues.

Question: What is the role of the volunteer in the program?

Answer: A volunteer is a person who supports adults from the program in learning polish for e.g. when they meet together, go for a walk, visit a new place or through conversation over coffee. The volunteer isn't an integration specialist or professional polish teacher.

Question: What is a waiting list?

Answer: A waiting list is a list of the 10 families, who received the highest score, after the families who qualified to participate in the program. The families will be informed about their placement in the waiting list. In a situation, where one of the families will resign from the program during the first 3 months from the announcement of the recruitment results, a spot in the program will be proposed to the next families from the waiting list.